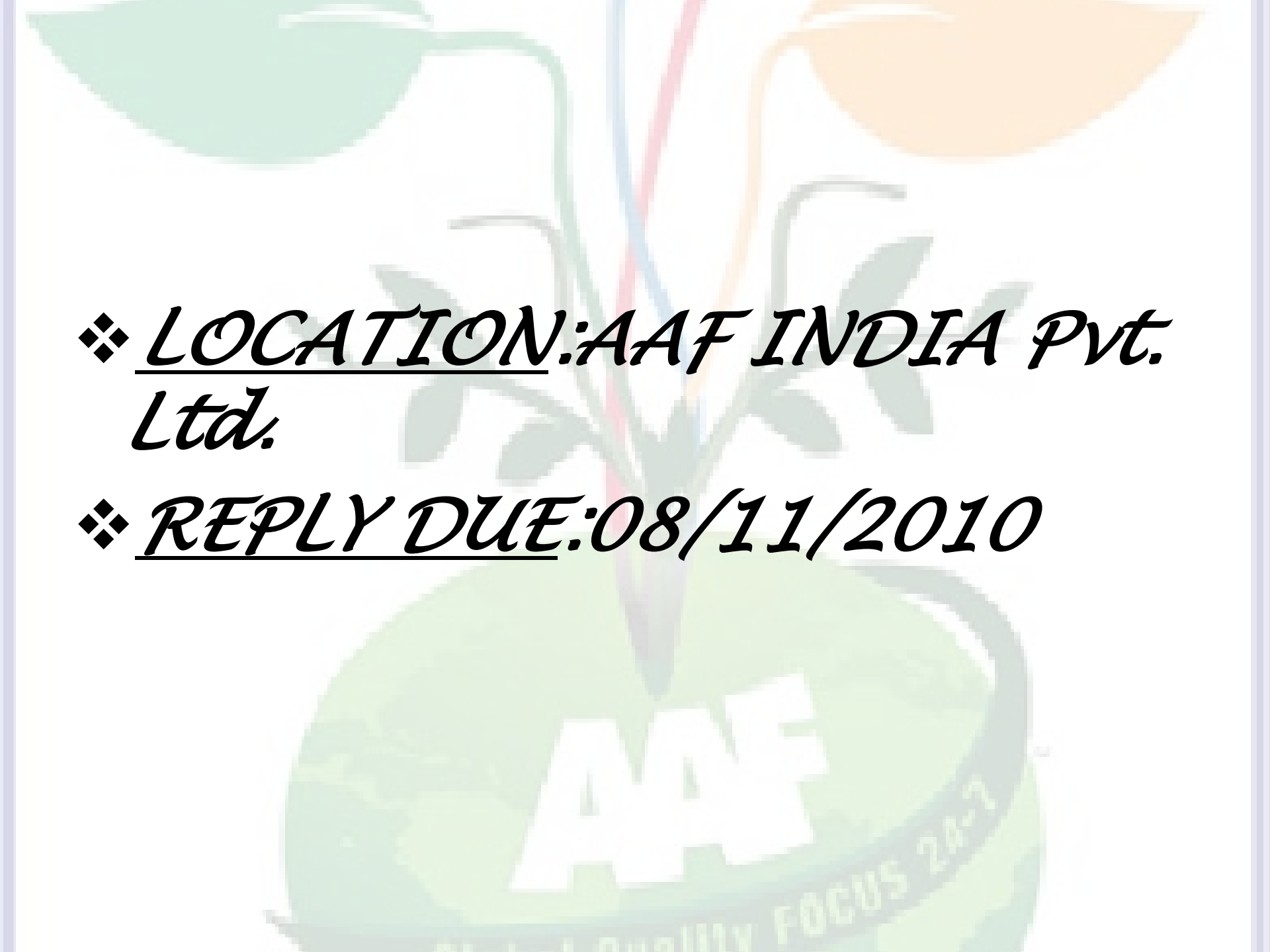




**GLOBAL QUALITY  
MONTH**



❖ LOCATION: AAF INDIA Pvt.  
Ltd.

❖ REPLY DUE: 08/11/2010

## THE FOCUS/ EXPECTATION AND IMPACT OF QUALITY MONTH:

<i>Week One</i>	<i>2/11/2010</i>
<i>Purpose:</i>	<b>AAF International is focused and determined to have excellent product quality</b>
<i>Expectation:</i>	<b>ACTIVITES:</b> <b>1: Announce the start of Quality Month [Global E- Mail]</b> <b>2. Display Opening Message from AAF C.O.O. [Global E-Mail]</b> <b>3. Introduce AAF's 2010 Quality Logo</b> <b>4. Display special message for Product Quality Week #1. [Global E-Mail]</b> <b>5. Conduct a mini-trade show at AAF facilities to highlight product quality.</b>

## ACTIVITY 1:

*Announce the start of Quality Month [Global E-Mail]*

*Question: Was this global e-mail received and posted?*

## RESULT:

*Answer: Yes we received the global e-mail and posted . Please find the photos.*

*( See Annexure-1 )*

### AAI INDIA PVT. LTD. VOLLEY BALL TEAM

for Championship 2010-2011  
 Venue: GURGAON, INDIA  
 Dates: 10/05/2011 to 10/10/2011  
 Time: 10:00 AM to 12:00 PM  
 Venue: 10/05/2011 to 10/10/2011  
 Time: 10:00 AM to 12:00 PM

Player Name	Age	Height	Weight	Position
1. Anshu Kumar	25	1.85	75	Setter
2. Anshu Kumar	25	1.85	75	Setter
3. Anshu Kumar	25	1.85	75	Setter
4. Anshu Kumar	25	1.85	75	Setter
5. Anshu Kumar	25	1.85	75	Setter
6. Anshu Kumar	25	1.85	75	Setter
7. Anshu Kumar	25	1.85	75	Setter
8. Anshu Kumar	25	1.85	75	Setter
9. Anshu Kumar	25	1.85	75	Setter
10. Anshu Kumar	25	1.85	75	Setter
11. Anshu Kumar	25	1.85	75	Setter
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13. Anshu Kumar	25	1.85	75	Setter
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77. Anshu Kumar	25	1.85	75	Setter
78. Anshu Kumar	25	1.85	75	Setter
79. Anshu Kumar	25	1.85	75	Setter
80. Anshu Kumar	25	1.85	75	Setter
81. Anshu Kumar	25	1.85	75	Setter
82. Anshu Kumar	25	1.85	75	Setter
83. Anshu Kumar	25	1.85	75	Setter
84. Anshu Kumar	25	1.		

NOVEMBER, 2010 QUALITY MONTH - CALENDAR <sup>®</sup>		
EXPECTATION	ACTIVITY	ACTIVITY TYPE
<b>PRODUCT QUALITY WEEK - November 1, 2010</b>		
AAIF International is focused and determined to have excellent product quality.		
1	Announce the start of Quality Month.	Announcement will be emailed to all employees.
2	Opening Message from AAF C.O.O.	Display of opening message.
3	Introduce AAF's 2010 Quality Logo.	Display of Logo. Logo will come from Corporate.
4	Display special message for Product Quality Week.	Message emailed to all employees. Display Product Week Message.
5	Conduct a mini-trade show at AAF facilities to highlight product quality.	Trade Show or equivalent.
<b>QUALITY PERFORMANCE WEEK - November 8, 2010</b>		
AAIF is focused and confident that we can achieve the highest levels of customer satisfaction.		
1	Display special message for Quality Performance Week.	Message emailed to all employees. Display Quality Performance Week Message.
2a	Collect Customer Complaint Statistics for FY2010	Collect statistics.
2b	Submit customer complaint statistics to Global Quality Performance Team.	Submit statistics NOT LATER THAN November 30, 2010.
2c	Display Customer Complaint Statistics at each AAF facility.	Display statistics.
3	Customer Complaint Statistics will be reviewed by Controller and other Quality Performance Team Members.	Data Analysis by Global Controller and Team.
4	Award by Mr. Lynch, AAF C.O.O.	Award by Mr. Lynch, AAF C.O.O.
<b>QUALITY OF LIFE WEEK - November 15, 2010</b>		
AAIF is focused and encourages health and wellness in our communities.		
1	Display special message for Quality of Life Week.	Message emailed to all employees. Display Quality of Life Week Message.
2	Charity event to give back to the community.	Employee Event.
3	Location event with all workers.	Example: Health event or Luncheon.
<b>QUALITY FORWARD FOR OUR WORLD - November 22, 2010</b>		
AAIF is focused on the environment and determined to make a positive impact.		
1	Display special message for "Quality Forward for our World" Week.	Message emailed to all employees. Display "Quality Forward for our World" Week Message.
2	Recycling Activity. Example: collecting plastic bags, etc.	Recycling Event. Award to (2) local employees with best participation.
3	Mission Statements.	Display of AAF Environmental and Green Brochures and Posters.
<b>CLOSE OF QUALITY MONTH - November 30, 2010</b>		
1	Closing Message from AAF C.O.O.	Display of closing message. Each employee to receive an AAF Promotional Item.

## ACTIVITY 2 :

*Display Opening Message  
from AAF C.O.O. [Global  
E-Mail]*

*Question: Was this  
global e-mail received and  
posted?*

## RESULT:

*Answer: Yes we received  
the global e-mail and posted .  
Please find the photos.  
( See Annexure-2 )*



## *Annexure 2*

**Mr.Lynch message for Quality Month announced  
by Mr.Ng Sek Hing (Operating manager INDIA,**



### ACTIVITY 3 :

*Introduce AAF's 2010 Quality Logo*

### RESULT:

*Question: Were the logo / message signs received, printed and posted?*

*Answer: We received the logo & message signs with printed & posted.*

*(See Annexure-3)*



## Global Quality Month

### AAF is . . .



focused and encourages health and wellness for our employees and in our communities.



focused and determined to have excellent Product Quality.



focused on the environment and determined to make a positive impact.



focused and confident that we can achieve the highest levels of customer satisfaction.

## Focused on Quality!

*(See Annexure-3)*



## **ACTIVITY 4 :**

Display special message for  
Product Quality Week # 1.  
[Global E-Mail]

## **RESULT:**

**Question: Was this global e-mail received and posted?**

**Answer: Yes we received the global e-mail and posted . Please find the photos.**

***(See Annexure- 4 )***

(See Annexure- 4 )

AAF is . . .



focused and determined to have  
excellent Product Quality.

**Focused on Quality!**

*Better Air is Our Business*

(See Annexure- 4 )

# AAF is . . .



focused and determined to have  
excellent Product Quality.

## Focused on Quality!

**ACTIVITY 5 :**

**CONDUCT A MINI-TRADE SHOW AT AAF FACILITIES TO HIGHLIGHT PRODUCT QUALITY.**

**QUESTION: WHAT ACTIVITY WAS CONDUCTED??**

**RESULT:**

**Answer: All Employees came to know the importance how to use, and handle and advantages of using right product with lower IPD of the product and its applications consuming less energy there .by running cost.**

***(See Annexure- 5 )***



**(See Annexure- 5 )**



*(See Annexure- 5 )*



QUALITY FOCUS 2020