



**Bob Carling General Manager** gives a presentation on product quality and empowers the workforce to:

'Drive Up Quality'











Alan Robinson -Quality Manager and Dave Bruce -Health Safety and **Environmental** Manager discuss examples of poor quality during the trade show









# **Quality Management ACHIEVEMENTS**

- BS EN ISO 9001 Quality Management System
- BS EN ISO 14001- Environmental Management System
- PCM People Centred Management programme
- Sales and Profit Growth for 2010
- No.1 Market Share in the UK (Plimsoll Analysis Report)









Some examples of poor quality on display during the trade show.









Bob Carling – General Manger – invited all employees to a trade show to discuss Product Quality as part of Quality Month, Week 1.

Some examples of poor quality were on display with a message to remind people to use our business systems to eliminate issues and improve product quality.

This successful and informative presentation ended with a message for all employees to 'Drive Up Quality'.







One of our longest serving employees Terry Hopper celebrates 35 years at AAF during the launch of Quality Month. Terry is pictured in the centre of the picture with some of his work colleagues – Congratulations Terry!









All employees are invited to the trade show presented by

Bob Carling – General Manger











The message starts with

Vision and Values



